The British Columbia LGBT End-of-Life Resource Inventory

Prepared as part of the 2013 TVN Catalyst Research Grant Program “Fostering End-of-Life Conversations, Community and Care among LGBT Older Adults”
Internet searches were conducted between October and December 2014 combining terms to describe the population (LGBT, lesbian, gay, bisexual, transgender/older, senior) with terms to describe the areas of interest (end-of-life planning, advanced care planning, financial planning, independent living, seniors housing, retirement community, home care, assisted-living, residential care, health care, palliative care, and hospice). Our goal was to compile a list of LGBT friendly (organization-level) end-of-life resources for older adults. The acronym for the communities addressed varies, with frequent inclusion of "Q" for queer/questioning, "I" for intersex, "A" for allies/asexual, "T" for two-spirit, and occasionally others. We have elected to use the acronym most commonly used in both research and conversation (LGBT); our decision was influenced by experience and research reporting that most older adults do not identify as "queer" with some finding it an offensive term (rooted in its historical pejorative usage). This rationale for our use of the acronym LGBT applies to the text we have created for this document. We did not however alter the manner in which organizations described their clientele. Thus, acronyms other than LGBT may appear “within” the various listings in this inventory. Similarly, we did not alter any language used by individual organizations. For example, if services were described on a website as directed toward the trans community we did not substitute terminology such as transgender.

LGBT "friendliness" was evaluated and defined using three tiers:

1) An “LBGT Organization” is an organization that is developed by and/or for LGBT persons.

2) An “LBGT Friendly (formal)” organization is an organization that openly advertises LGBT friendliness on their website by way of content such as in mission statements, codes of conduct, or other LGBT inclusive statements. We felt to be included in this category such statements had to be LGBT specific and general statements such as “we recognize diversity” did not qualify.
3) An “LGBT Friendly (informal)” organization is one that advertises as LGBT friendly in an LGBT directory or is referred to as LGBT friendly by an LGBT directory or a service provider with links to the LGBT community. Such organizations however did not openly advertise LGBT friendliness on their websites.

* A full account of our method is outlined in the appendix.

In addition to gathering information for inclusion in the inventory, we were able to gain insight into the process and experience of searching for and compiling such information. The result is a 54-item end-of-life planning resource inventory for LGBT residents of British Columbia.

This guide also includes links to national and international resources, and a glossary of terms. In terms of insight regarding the process and experience, it is key to note that the information was gathered in much the same way it might have been gathered by a lay LGBT person seeking such information. The key finding using this approach was that very little intersection was found among the search parameters. In short, websites that have been designed by and for the LGBT community possess some general resources for older adults; however, they possess little information in regard to end-of-life planning. Similarly, websites with information pertinent to end-of-life possessed little or no reference to the LGBT community. We consider this finding to be somewhat alarming in light of a growing body of research that highlight the importance of making services and programs relevant to LGBT clients. In our effort to provide users with the best possible resource, a second table follows our LGBT end-of-life inventory with a selection of general listings (end-of-life relevant with no reference to LGBT).

This inventory was prepared by Robert Beringer M.A., in consultation with senior investigators:

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Gerontology Research Centre &
The Department of Gerontology
Simon Fraser University, Vancouver BC
Email: dbrian@sfu.ca / Email: Gutman@sfu.ca
Project Email: lgbteol@sfu.ca
Disclaimer
The information contained in this resource inventory is for general information purposes only and is intended to support, not replace, professional resources and consultation. Inclusion of any resource in this inventory/guide does not constitute an endorsement by the author, principal investigators, Simon Fraser University or TVN (Technology Evaluation in the Elderly Network). We make no representations or warranties of any kind, expressed or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the information, products, services referred to in this guide for any purpose. Any reliance placed on such information is therefore strictly at your own risk. In no event will we be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from the use of this guide.
<table>
<thead>
<tr>
<th>Name of Agency</th>
<th>Contact Information</th>
<th>Street Address</th>
<th>Hours of operation</th>
<th>Services offered</th>
<th>LGBT Inclusivity</th>
</tr>
</thead>
</table>
| Community-Based Research Centre for Gay Men’s Health | **Website:** http://cbrc.net/  
**Phone:** 604-568-7478  
**Email:** info@cbrc.net  
Non-profit organization. | #234-970 Burrard St. Vancouver, BC V6Z 2R4 | | The organization holds a Gay Men’s Health Summit each year. It is likely that some content relevant to end-of-life will be presented. | LGBT Organization |
| Health Initiative for Men (HIM) | **Website:** http://checkhimout.ca/  
**Email:** office@checkhimout.ca  
Phone: 604-488-1001  
Non-profit organization. Funded through partnerships with Vancouver Coastal Health, Fraser Health (New West/ Surrey locations) and the BC Centre for Disease Control. | #310-1033 Davie St. Vancouver, BC V6E 1M7 | Hours vary by location. | Physical health, sexual health, mental health and social health. HIM operates four health centres:  
#421-1033 Davie St. Vancouver, BC 604-488-1001 ext. 223.  
#101-1416 Commercial Dr. Vancouver, BC 778-708-3568  
40 Begbie St. New Westminster, BC 604-230-9915  
#220-10362 King George Hwy. Surrey, BC 778-872-3014 | LGBT Organization |
## British Columbia LGBT End-of-Life Resource Inventory

| **AIDS Vancouver Island** | **Website:** http://avi.org/  
**Email:** info@avi.org  
**Phone:** 250-384-2366  
Toll free: 1-800-665-2437  
**Other phone numbers:**  
Nanaimo: 250-753-2437  
Courtney/Comox: 250-338-7400  
Campbell River: 250-830-0787  
Port Hardy: 250-902-2238  
**Key contact:** Katrina Jensen, Executive Director.  
250-384-2366 ext 2265.  
Non-profit organization.  
3rd Floor - Access Health Centre  
713 Johnson St.  
Victoria,  
BC V8W 1M8  
Mon–Fri.  
9am-5pm.  
Support for those living with HIV and/or hepatitis C.  
Drop-in medical clinic (hours vary).  
Infoline.  
Education.  
Harm reduction.  
Support.  
Wellness programs.  
| **BC Centre for Excellence HIV/AIDS** | **Website:** http://www.cfenet.ubc.ca/  
**Phone:** 604-806-8477  
**Email:** info@cfenet.ubc.ca  
Non-profit organization/ Hospital-based.  
#608–1081 Burrard St.  
Vancouver,  
BC V6Z 1Y6  
Call for programs.  
This website is a comprehensive resource concerned with HIV/AIDS.  
LGBT Friendly (Formal) |
## British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website</th>
<th>Email</th>
<th>Phone</th>
<th>Address</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catherine White Holman Wellness Centre</td>
<td><a href="http://www.cwhwc.com">http://www.cwhwc.com</a></td>
<td><a href="mailto:contactus@cwhwc.com">contactus@cwhwc.com</a></td>
<td>604-442-4352</td>
<td>1145 Commercial Dr., Vancouver, BC V6E 0C2 (In the REACH Clinic)</td>
<td>Non-profit organization. Call for details. General health/Transgender focused. Counseling. Legal. See website for full roster of services. LGBT Friendly (Formal)</td>
</tr>
<tr>
<td>Vancouver Coastal Health - PRISM</td>
<td><a href="http://www.vch.ca/prism">www.vch.ca/prism</a></td>
<td><a href="mailto:prism@vch.ca">prism@vch.ca</a></td>
<td>604-658-1214</td>
<td>Multiple locations. See website for details.</td>
<td>Hours may vary by location. See website for details. PRISM is Vancouver Coastal Health’s clinical, education, information and referral service for the lesbian, gay, bisexual, trans, queer and Two Spirit (LGBTQ2S) communities. LGBT Friendly (Formal)</td>
</tr>
</tbody>
</table>

*Non-profit organization.*
### British Columbia LGBT End-of-Life Resource Inventory

| Spectrum Health Vancouver | **Website:** [https://sites.google.com/site/spectrumhealthvancouver/](https://sites.google.com/site/spectrumhealthvancouver/)  
*Email:* not listed  
*Phone:* 604-681-1080  
*After hours emergency phone:* 778-838-6500  
Non-profit organization. | #702-1080 Howe St.  
Vancouver, BC V6Z 2T1  
Mon-Thurs: 9am-7pm  
Fri: 9am-5pm  
Family doctors. | LGBT Friendly (Informal) |
<table>
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<tbody>
<tr>
<td><strong>LEGAL SERVICES</strong></td>
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</tbody>
</table>
| GayLawNet | **Website:** [www.gaylawnet.com](http://www.gaylawnet.com)  
*For BC LGBT friendly lawyers see:* [http://www.gaylawnet.com/attorneys/ca_bc.html](http://www.gaylawnet.com/attorneys/ca_bc.html)  
For-profit organization. | This is a web directory.  
Online resource. | The website is dedicated to providing up to date information regarding LGBT law worldwide and a directory of LGBT friendly lawyers.  
The BC page is well populated with lawyers practicing in a spectrum of legal fields. | LGBT Organization |
| **PSYCHOLOGICAL SERVICES/ SOCIAL SUPPORT** | | | |
| Boldfest | **Website:** [http://www.boldfest.com](http://www.boldfest.com) | Location varies.  
One event per year. | A Lesbian conference held once per year.  
It may include programming relevant to end-of-life. | LGBT Organization |
### Gay and Grey
- **Website:** [http://gayandgrey.ca](http://gayandgrey.ca)
- **Email:** ahbbl@shaw.ca
- **Phone:** 604-736-3990
- **Key contact:** Alan Herbert: 604-736-3990
- Non-profit organization.
- Meetings held at: Roundhouse Community Centre #181 Roundhouse Mews, Vancouver, BC.
- Wed: 7:15pm
- Discussion group. Guest speakers may be relevant to end-of-life.

### Kootenay Transgender
- **Website:** [http://kootenaytransgender.com](http://kootenaytransgender.com)
- **Email:** email via website form.
- **Phone:** 250-354-5362
- Non-profit organization.
- Nelson BC. Full address not provided.
- Call or email.

### Qmunity: BC’s Queer Resource Centre
- **Website:** [www.qmunity.ca/](http://www.qmunity.ca/)
- **Email:** reception@qmunity.ca
- **Phone:** 604-684-5307 ext 100
- **Key contacts:** Executive Director Dara Parker: 604-684-5307 Generations Coordinator Allison Jones: 604-684-8449
- Non-profit organization.
- 1170 Bute St. Vancouver, BC V6E 1Z6
- Mon-Fri: 10am-6pm
<table>
<thead>
<tr>
<th>Organization</th>
<th>Website</th>
<th>Meetings held at</th>
<th>Meetings @ 7pm 1st and 3rd Monday of each month</th>
<th>Guest speakers may be relevant to end-of-life.</th>
<th>Social activities.</th>
<th>LGBT Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Victoria Lesbian Seniors Care Society</td>
<td><a href="http://viscs.ca/">http://viscs.ca/</a></td>
<td></td>
<td></td>
<td>Social activities.</td>
<td></td>
<td>LGBT Organization</td>
</tr>
<tr>
<td>Alzheimer’s Society of BC: Rainbow Caregiver Support Group</td>
<td><a href="http://checkhimout.ca/rainbow-caregiver-support-group/">http://checkhimout.ca/rainbow-caregiver-support-group/</a></td>
<td>Contact group.</td>
<td>Meetings 4th Thursday of each month, call to register.</td>
<td>Education.</td>
<td>Emotional support.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
</tbody>
</table>

**Website:** [http://dhope3.wix.com/seniorgaymenkelowna](http://dhope3.wix.com/seniorgaymenkelowna)

**To contact by email visit:** [http://dhope3.wix.com/seniorgaymenkelowna](http://dhope3.wix.com/seniorgaymenkelowna)

Non-profit organization.

**Meetings held at:** 1264 Ellis St. Kelowna, BC.

**Alzheimer’s Society of BC:**

**Website:** [http://checkhimout.ca/rainbow-caregiver-support-group/](http://checkhimout.ca/rainbow-caregiver-support-group/)

**Email:** kturner@alzheimerbc.org

**Key contact:** Kara Turner: 604-675-5153

Non-profit organization.

**Meetings 4th Thursday of each month, call to register.**

**Education.**

**Emotional support.**

**Shared experiences and strategies.**

LGBT Friendly (Formal)
## British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website</th>
<th>Email</th>
<th>Phone</th>
<th>Service Type</th>
<th>Notes</th>
</tr>
</thead>
</table>
| ANKORS (AIDS Network Kootenay Outreach and Support Society) | [http://ankors.bc.ca/](http://ankors.bc.ca/) | [information@ankors.bc.ca](mailto:information@ankors.bc.ca) | 1) 250-505-5506  
2) 250-426-3383 | Service referral.  
Advocacy and support. | LGBT Friendly (Formal) |
| BC Association of Clinical Counsellors | [http://bc-counsellors.org/](http://bc-counsellors.org/) | [hoffice@bc-counsellors.org](mailto:hoffice@bc-counsellors.org) | 1) 1-800-909-6303  
   (Local to Victoria): 250-595-4448 | To find a counselor select “Gender/Sexuality/LGBTQ Issues” from the areas of practice menu. | LGBT Friendly (Formal) |
| Counselling BC | [http://counsellingbc.com/](http://counsellingbc.com/) | [info@counsellingbc.com](mailto:info@counsellingbc.com) | Web resource. | To find a GLBTQ issues counsellor on this site visit the following page: [http://counsellingbc.com/counsellors/practice/glbtq-issues-129](http://counsellingbc.com/counsellors/practice/glbtq-issues-129) | LGBT Friendly (Formal) |
## British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Website</th>
<th>Multiples Locations, Call for Details</th>
<th>Call for Appointments</th>
<th>Supporting Clients and Their Families in Dealing with Issues Related to Sexual Orientation and Gender Identity</th>
<th>LGBT Friendly (Formal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jericho Counselling</td>
<td><a href="http://www.jerichocounselling.com">Website</a></td>
<td>Multiple locations, call for details.</td>
<td>Call for appointments.</td>
<td>Supporting clients and their families in dealing with issues related to sexual orientation and gender identity.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td><strong>Email:</strong></td>
<td>via website form.</td>
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<td></td>
<td></td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>604-434-5727</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Website</th>
<th>Multiples Locations, Call for Details</th>
<th>Call for Appointments</th>
<th>Supporting Clients and Their Families in Dealing with Issues Related to Sexual Orientation and Gender Identity</th>
<th>LGBT Friendly (Formal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Positive Living North</td>
<td><a href="http://positivelivingnorth.org">Website</a></td>
<td>1) #1-1563 Second Ave. Prince George, BC V2L 3B8 2) 3862 Broadway Ave. Box 4368 Smithers, BC V0J 2N0 3) #1320-102 Ave. Dawson Creek, BC V1G 2C6</td>
<td>See website for hours at each location.</td>
<td>Social Support.  Case management.  One-on-one and group support.  Health information.  Grief and loss support.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td><strong>Email:</strong></td>
<td>contact via online request form</td>
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<td></td>
</tr>
<tr>
<td><strong>Phone:</strong></td>
<td>1) Prince George: 250-562-1172 2) Smithers: 250-877-0042 3) Dawson Creek: 250-782-5202</td>
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<tr>
<td></td>
<td>Non-profit organization.</td>
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</tbody>
</table>
### British Columbia LGBT End-of-Life Resource Inventory

| **Positive Living Society of British Columbia** | **Website**: [www.positivelivingbc.org](http://www.positivelivingbc.org)  
**To contact by email visit**: [http://www.positivelivingbc.org/about/contact](http://www.positivelivingbc.org/about/contact)  
**Phone**: 604-893-2200  
**Key contact**: John Bishop: 604-646-5348  
Non-profit organization. | 1107 Seymour Street, 2nd Floor.  
Vancouver, BC V6B 5S8  
Mon-Fri: 10am-4pm  
Dedicated to empowering those living with HIV/AIDS.  
End-of-life planning.  
Social activities.  
HIV Care registry and HIV resources.  
Housing Kiosk.  
Health and other clinics. | LGBT Friendly (Formal) |
|---|---|---|---|
| **Positive Women’s Network** | **Website**: [http://pwn.bc.ca](http://pwn.bc.ca)  
**Email**: pwn@pwn.bc.ca  
**Phone**: 604-692-3000  
Toll Free (BC only): 1-866-692-3001  
Non-profit organization. | #614-1033 Davie St.  
Vancouver, BC V6E 1M7  
Call for information.  
For women living with HIV.  
Support group.  
Education. | LGBT Friendly (Formal) |
### Vancouver Island Persons Living with AIDS Society

**Website:** [http://www.vpwas.org/](http://www.vpwas.org/)

**Email:** support@vpwas.org

**Phone:** 250-382-7927

**Toll Free:** 1-877-382-7927

**Key contact:**
Craig Dales, Executive Director.
Email: craig.dales@vpwas.org

- Non-profit organization.

#### RELIGIOUS / FAITH-BASED ORGANIZATIONS

<table>
<thead>
<tr>
<th><strong>Organizations</strong></th>
<th><strong>Website</strong></th>
<th><strong>Email</strong></th>
<th><strong>Phone</strong></th>
<th><strong>Address</strong></th>
<th><strong>Services</strong></th>
<th><strong>Affiliation</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Dancing to Eagle Spirit Society</td>
<td><a href="http://www.dancingtoeaglespiritsoociety.org/">http://www.dancingtoeaglespiritsoociety.org/</a></td>
<td><a href="mailto:info@dancingtoeaglespiritsoociety.org">info@dancingtoeaglespiritsoociety.org</a></td>
<td>604-291-2202</td>
<td>#309-2326 Eton St. Vancouver, BC V5R 1E1</td>
<td>See website for events.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td>Shvesters Jewish Lesbian Social Group</td>
<td><a href="https://groups.yahoo.com/neo/groups/Shvesters/info">https://groups.yahoo.com/neo/groups/Shvesters/info</a></td>
<td><a href="mailto:shvesters-subscribe@yahooogroups.com">shvesters-subscribe@yahooogroups.com</a></td>
<td></td>
<td></td>
<td>Email group for information.</td>
<td>LGBT Organization</td>
</tr>
</tbody>
</table>

- Non-profit organization.

- Dedicated to the healing and empowerment of aboriginal and non-aboriginal two-spirit individuals their friends and their allies.

- Shvesters is a social group and email-list based in Vancouver. It is open to Jewish (both secular and semi-observant) lesbians and bisexual women living in BC.
| Queer Women of faith and friends | Website: http://www.meetup.com/Queer-Women-of-Faith/  
**Email:** login required to contact by email (see website)  
Non-profit organization. | Contact group.  
See website for events. | A social Christian faith based group for women. | LGBT Organization |
|---------------------------------|-------------------------------------------------|-------------------|--------------------------------------------------|------------------|
| Christ Alive Community Church   | Website: www.christalive.ca/  
**Email:** info@christalive.ca  
**Phone:** 604-739-7959  
**Key contact:**  
Rev. Michel Amyotte — Pastor  
Non-profit organization. | 1155 Thurlow St.  
Vancouver, BC V6E 1X2  
Worship Service:  
Sun @ 7:15pm  
Worship service.  
Discussion groups.  
Progressive Christian community LGBTQ friendly. | LGBT Friendly (Formal) | |
| First United Church             | Website: http://firstunitedsalmonarm.ca  
**Email:** firstunitedsalmonarm@shaw.ca  
**Phone:** 250-832-3860  
Non-profit organization. | 450 Okanagan Ave. SE  
PO Box 940  
Salmon Arm, BC V1E 4P1  
Mon-Thurs:  
8:30am-1:30pm.  
Sunday Worship:  
10:30am  
See website for details regarding worship and programs. | LGBT Friendly (Formal) | |
<table>
<thead>
<tr>
<th>Organization</th>
<th>Website:</th>
<th>Details:</th>
<th>LGBT Friendly (Formal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Integrity Canada (Anglican)</td>
<td><a href="http://integritycanada.org/">http://integritycanada.org/</a></td>
<td>See website for BC locations.</td>
<td>Formal</td>
</tr>
<tr>
<td><strong>For BC Churches visit:</strong></td>
<td><a href="http://www.proudanglicans.ca/">http://www.proudanglicans.ca/</a></td>
<td>Varies by location.</td>
<td></td>
</tr>
<tr>
<td>Inclusive_Anglican_churches_in_Canada___British_Columbia</td>
<td></td>
<td>Integrity Canada is a national network of local Integrity chapters, members, and friends working toward the full inclusion of gay and lesbian people in the life and ministry of the Anglican Church of Canada.</td>
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<tr>
<td></td>
<td>Non-profit organization.</td>
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<tr>
<td>St. Andrew’s-Wesley United Church</td>
<td>Website: <a href="http://standrewswesley.com">http://standrewswesley.com</a></td>
<td>1022 Nelson St. Vancouver, BC V6E 4S7</td>
<td>Formal</td>
</tr>
<tr>
<td></td>
<td>Non-profit organization.</td>
<td>Mon-Fri: 9am-4:30pm</td>
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<td>See website for details regarding worship and programs including LGBT outreach and support.</td>
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<tr>
<td>Salaam Queer Muslim Community</td>
<td>Website: <a href="http://salaamcanada.org/">http://salaamcanada.org/</a></td>
<td>Email group for information on Vancouver Chapter.</td>
<td>Formal</td>
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<tr>
<td></td>
<td>Email: <a href="mailto:salaamtoronto@salaamcanada.com">salaamtoronto@salaamcanada.com</a>.</td>
<td>Contact for information.</td>
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<tr>
<td></td>
<td>Non-profit organization.</td>
<td>Salaam is an organization dedicated to Muslims who are lesbian, gay, bisexual, and transgender and/or intersex.</td>
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<tr>
<td>Buddhist Meditation Society of Northern BC</td>
<td>Website: <a href="http://www.bmsnbc.com/">http://www.bmsnbc.com/</a></td>
<td>Meetings held at: 511 S. Tabor Blvd. Prince George BC.</td>
<td>Informal</td>
</tr>
<tr>
<td></td>
<td>Email: Vipassana: <a href="mailto:john@degrace.ca">john@degrace.ca</a></td>
<td>Call for details.</td>
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<tr>
<td></td>
<td>Zen: <a href="mailto:Robertson@cnc.bc.ca">Robertson@cnc.bc.ca</a></td>
<td>Vipassana and Zen meditation.</td>
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<td></td>
<td>Phone: Vipassana: 250-964-2685</td>
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<td></td>
<td>Zen: 250-563-7440</td>
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<tr>
<td><strong>British Columbia LGBT End-of-Life Resource Inventory</strong></td>
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<tr>
<td><strong>Shambhala Meditation Centre</strong></td>
<td><strong>Website:</strong> <a href="http://vancouver.shambhala.org/">http://vancouver.shambhala.org/</a></td>
<td><strong>Main Location:</strong> 3275 Heather St. Vancouver, BC V5Z 3K4</td>
<td><strong>Times vary by location call for details.</strong></td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:vancouver@shambhala.org">vancouver@shambhala.org</a></td>
<td><strong>Phone:</strong> 604-874-8420</td>
<td><strong>CAREGIVING / HOME SUPPORT SERVICES</strong></td>
<td><strong>Website:</strong> <a href="http://www.aidsvancouver.org">www.aidsvancouver.org</a></td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:contact@aidsvancouver.org">contact@aidsvancouver.org</a></td>
<td><strong>Phone:</strong> 604-893-2201</td>
<td><strong>Other phone numbers:</strong></td>
<td><strong>Case Management Access Office:</strong> 604-696-4676 OR 604-696-4670</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:info@carecorp.ca">info@carecorp.ca</a></td>
<td><strong>Phone:</strong> 1-888-306-1118</td>
<td><strong>Carecorp Seniors Services</strong></td>
<td><strong>Website:</strong> <a href="http://www.carecorp.ca/">http://www.carecorp.ca/</a></td>
</tr>
</tbody>
</table>
### British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website</th>
<th>Email</th>
<th>Phone</th>
<th>Key Contact</th>
<th>Location</th>
<th>Hours</th>
<th>Services</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>411 Seniors Center Society</td>
<td><a href="http://www.411seniors.bc.ca">www.411seniors.bc.ca</a></td>
<td><a href="mailto:contact411@411seniors.bc.ca">contact411@411seniors.bc.ca</a></td>
<td>604-84-8171</td>
<td>Executive Director: Sandra Gebhardt, 604-684-8171 ext 242</td>
<td>#704-333 Terminal Ave, Vancouver, BC V6A 4C1</td>
<td>Mon-Fri: 9am-4pm</td>
<td>Referral &amp; outreach services. CPP/OAS/GIS/Disability pension info. Income tax preparation/Legal referral. Health services. LGBT Issues. Drop-in and scheduled social and recreational activities.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td>HEART of Richmond AIDS Society</td>
<td><a href="http://www.heartofrichmond.com">http://www.heartofrichmond.com</a></td>
<td><a href="mailto:admin@heartofrichmond.com">admin@heartofrichmond.com</a></td>
<td>604-277-5137</td>
<td></td>
<td>Mailing Address: #200-6411 Buswell St, Richmond, BC V6Y 2G5</td>
<td>Call for services.</td>
<td>Assistance with activities of daily living for those living with HIV/AIDS. One-on-one support. Weekly support group. Education.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td>Loving Spoonful</td>
<td><a href="http://www.alovingspoonful.org">www.alovingspoonful.org</a></td>
<td></td>
<td>604-682-6325</td>
<td></td>
<td>1449 Powell St, Vancouver, BC V5L 1G8</td>
<td>Mon-Fri: 9am-5pm</td>
<td>Loving Spoonful is a volunteer-driven, non-partisan society that provides free, nutritious meals to people living with HIV/AIDS in Greater Vancouver.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
</tbody>
</table>
# British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website</th>
<th>Address</th>
<th>Hours/Services</th>
<th>Contact Information</th>
<th>LGBT Friendly Status</th>
</tr>
</thead>
</table>
| Plum Living             | Website: www.plumlivinghealth.com | 1502 Comox St.  
Vancouver, BC V6G 1P2 | Call for services.  
Fee-based services directed to the LGBTQ community.  
Health.  
Housekeeping/Cooking.  
Shopping/Transportation.  
Companionship.  
Home maintenance. | Email: care@plumlivinghealth.com  
Phone: 604-789-8725  
For-profit organization. | LGBT Friendly (Formal) |
| Friends for Life        | Website: www.friendsforlife.ca | 1459 Barclay St.  
Vancouver, BC V6G 1J6 | Mon-Fri: 9am-5pm.  
The Home Team program is of interest to those undergoing intensive treatments, hospitalization or are at end-of-life. | Email: info@friendsforlife.ca  
Phone: 604-682-5992  
Non-profit organization. | LGBT Friendly (Informal) |
| West End Seniors' Network | Website: http://wesn.ca/  
Email: info@wesn.ca  
Phone: 604-669-5051 | 1447 Barclay St.  
Vancouver, BC V6G 1J6 | Mon-Fri: 9am-5pm.  
Senior visitor and shopping programs.  
Senior peer support.  
Social and recreational activities. | Key contact:  
Executive Director Eric Kowalski: 604-669-5051  
Non-profit organization. | LGBT Friendly (Informal) |
### British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th><strong>INDEPENDENT LIVING</strong></th>
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</table>
| **Sojourn Housing Co-op** | **Website:** [http://www.sojournco-op.org/](http://www.sojournco-op.org/)  
No phone or email listed – see website to apply. | Sojourn Housing Co-op  
Membership Committee  
1763 Nelson St.  
Vancouver,  
BC V6G 1M6 | This is a housing Co-op open to all ages including seniors.  
Some units are wheelchair accessible.  
LGBT Friendly (Formal) |
| **Vancouver East Housing Co-op** | **Website:** [http://vaneast.org/](http://vaneast.org/)  
No phone or email listed – see website to apply. | Vancouver East Housing Co-op  
Attention: Membership Committee  
#3-1220 Salsbury Ave.  
Vancouver,  
BC V5L 4B2 | This is a housing Co-op open to all ages including seniors.  
LGBT Friendly (Formal) |
| **ASSISTED LIVING** |  |  |  |
| **Millennium Tower** | **Website:** Information on Millennium Towers may be found on the Vancouver Health Authority website: [http://www.vch.ca](http://www.vch.ca)  
**Email:** feedback@vch.ca  
**Phone:** 604-408-9897  
Non-profit organization. | Millennium Tower  
1175 Broughton St.  
Vancouver,  
BC V6G 3K9 | Call or email.  
Assisted Living.  
LGBT Friendly (Informal) |
## British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>RESIDENTIAL AND LONG-TERM CARE SERVICES</th>
<th>Website: <a href="http://www.haropark.org">www.haropark.org</a></th>
<th>1233 Haro St. Vancouver, BC V6E 3Y5</th>
<th>Reception hours: Mon-Fri: 1pm-9pm Sat/Sun: 10am-6pm</th>
<th>Residential care (complex care). LGBTQ committee comprised of resident members. The facility also has units available for independent living and assisted living.</th>
<th>LGBT Friendly (Informal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Haro Park Centre</td>
<td><strong>Email</strong>: <a href="mailto:info@haropark.org">info@haropark.org</a></td>
<td><strong>Phone</strong>: 604 687-5584</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>Non-profit organization.</td>
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<tr>
<td><strong>Royal Arch Masonic Home</strong></td>
<td><strong>Website</strong>: information on Royal Arch Masonic Home may be found on the Vancouver Health Authority website: <a href="http://www.vch.ca">http://www.vch.ca</a></td>
<td>Royal Arch Masonic Home 7850 Champlain Cres. Vancouver, BC V5S 4C7</td>
<td>Mon-Fri: 8:30am-4:30pm</td>
<td>Residential Care.</td>
<td>LGBT Friendly (Informal)</td>
</tr>
<tr>
<td></td>
<td><strong>Phone</strong>: 604-437-7343</td>
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<tr>
<td></td>
<td></td>
<td>Non-profit organization.</td>
<td></td>
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<tr>
<td><strong>HOUSING FOR THOSE LIVING WITH HIV/AIDS</strong></td>
<td><strong>Website</strong>: <a href="http://www.drpeter.org">http://www.drpeter.org</a></td>
<td>1110 Comox St. Vancouver, BC V6E 1K5</td>
<td>Call or email.</td>
<td>Services for those living with HIV/AIDS. Specialized nursing care residence program. Enhanced supportive community housing. Day health program/ Counselling.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td>Dr. Peter AIDS Foundation</td>
<td><strong>Email</strong>: <a href="mailto:info@drpeter.org">info@drpeter.org</a></td>
<td><strong>Phone</strong>: 604-608-1874</td>
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<tr>
<td></td>
<td></td>
<td>Non-profit organization.</td>
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</tbody>
</table>
## British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Organization</th>
<th>Website</th>
<th>Address</th>
<th>Contact Information</th>
<th>Services</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>McLaren Housing Society</td>
<td><a href="http://www.mclarenhousing.com/">http://www.mclarenhousing.com/</a></td>
<td>#200-649 Helmcken St. Vancouver, BC V6B 5R1</td>
<td>Call or email.</td>
<td>Mclaren Housing Society provides housing and support services for individuals and families living with HIV/AIDS.</td>
<td>LGBT Friendly (Formal)</td>
</tr>
<tr>
<td><strong>FUNERAL/BURIAL SERVICES</strong></td>
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<tr>
<td></td>
<td>Email: <a href="mailto:mail@myalternatives.ca">mail@myalternatives.ca</a></td>
<td>(This location has advertised as LGBT friendly)</td>
<td></td>
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<td></td>
</tr>
<tr>
<td></td>
<td>Phone: 604-857-5779</td>
<td></td>
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<td></td>
<td>For-profit organization.</td>
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<tr>
<td></td>
<td>Email: <a href="mailto:scott@amherstcremation.com">scott@amherstcremation.com</a></td>
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<tr>
<td></td>
<td>Phone: 604-831-3023</td>
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<tr>
<td></td>
<td>For-profit organization.</td>
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<td></td>
<td>Email: via website form.</td>
<td></td>
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<tr>
<td></td>
<td>Phone: 778-330-7799</td>
<td></td>
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<tr>
<td></td>
<td>For-profit organization.</td>
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</tbody>
</table>
## British Columbia LGBT End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Sands Funeral Services</th>
<th>Website: <a href="http://www.sandsfuneral.com/victoria">http://www.sandsfuneral.com/victoria</a></th>
<th>Call for services Pre-planning available.</th>
<th>For-profit organization.</th>
<th>1803 Quadra St. Victoria, BC V8T 4B8</th>
<th>Funeral services.</th>
<th>Cemetery.</th>
<th>Cremation.</th>
<th>AfterCare.</th>
<th>LGBT Friendly (Informal)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valley View Funeral Home and Cemetery</td>
<td>Website: <a href="http://www.valleyviewsurrey.ca/">http://www.valleyviewsurrey.ca/</a></td>
<td>Call for services.</td>
<td>For-profit organization.</td>
<td>#14644 - 72nd Ave. Surrey, BC V3S 2E7</td>
<td>Funeral services.</td>
<td>Cemetery.</td>
<td>Cremation.</td>
<td>AfterCare.</td>
<td>LGBT Friendly (Informal)</td>
</tr>
</tbody>
</table>
Commentary

It was noted in the introduction to this guide that very little intersection was found among the search parameters. The preceding list indeed displays that websites designed by and for the LGBT community possess some general resources for older adults, but little information in regard to end-of-life planning. Our inventory contains many listings that pertain to end-of-life (health care, housing, home care, support groups, legal, and spiritual) however no listing fully addresses our key focus: planning for end-of-life. As promised, a second table follows with a selection of general listings (end-of-life relevant with no reference to LGBT) that we feel will provide readers with the information needed to move forward with end-of-life planning.

General (no reference to LGBT) End-of-Life Resource Inventory

<table>
<thead>
<tr>
<th>Name of Agency</th>
<th>Contact Information</th>
<th>Street Address</th>
<th>Hours of operation</th>
<th>Services offered</th>
</tr>
</thead>
</table>
| BC Bereavement Helpline | Website: http://www.bcbereavementhelpline.com/  
Email: contact@bcbh.ca  
Phone:  
Greater Vancouver: 604-738-9950  
Throughout BC: 1-877-779-2223 | PO Box 53530  
984 West Broadway  
Vancouver, BC V5Z 1K7 | Mon-Fri: 9am-5pm | When you call the BC Bereavement Helpline (BCBH), your call will be answered by a caring, compassionate volunteer who is familiar with over 300 grief support groups in the province. |
## British Columbia LGBT End-of-Life Resource Inventory

| BC Hospice Palliative Care Association | Website: http://bchpca.org  
Email: office@bchpca.org  
Phone: 604-267-7024  
Toll-free: 1-877-410-6297  
**Key contact:**  
Mon-Fri: 9am-4pm | Learning centre.  
Links to numerous regional, provincial and national resources. |
|---|---|---|---|
| **BC Housing** | **Website:** http://www.bchousing.org/ | Multiple locations depending on service, see website for details. | Varies.  
Find housing.  
Explore housing options.  
Learn about tenant supports. |
| **BC Palliative Care Benefits Program** | **Website:** http://www.health.gov.bc.ca/pharmacare/outgoing/palliative.html  
**Phone - BC Palliative Care Drug Plan:**  
Call Health Insurance BC (HIBC): 604-683-7151 (from Greater Vancouver)  
OR 1-800-663-7100 (from the rest of B.C.) | Web resource. | Online Resource.  
Website contains links to forms and guides to palliative care coverage in BC. |
### British Columbia LGBT End-of-Life Resource Inventory

| **Canadian Centre for Death Education** | **Website**: http://www.deathpicnic.ca  
**Website in Development**: http://www.deatheducation.ca  
**Email**: info@deatheducation.ca  
**Key contact**: Ross Waddell/ Dr Marylene Kyriaziis: 604-255-5719 | **Mailing address**: #8-868 Cassiar St. Vancouver, BC V5K 4N6  
**Visit website for information.** | **Public Events**: Death Picnic/ Death Café.  
**Public and Corporate workshops.**  
**Research and Education on Death.**  
**Advanced care planning.** |
|---|---|---|---|
| **Canadian Centre for Elder Law & The British Columbia Law Institute** | **Website**: http://www.bcli.org/cCEL  
Both websites may be navigated using the above address.  
**Email**: ccels@bcli.org  
**Phone**: 604-822-0142 | **1822 East Mall University of British Columbia, Vancouver, BC V6T 1Z1**  
**Contact by phone or email.** | **An educational website but much of the information is likely beyond the scope of the lay reader.**  
**One web article provides an overview of family care giving legal issues located at:** http://www.bcli.org/elder-law-resources/execsum |
| **Canadian Virtual Hospice** | **Website**: www.virtualhospice.ca  
**Email**: info@virtualhospice.ca | **Mailing address**: Canadian Virtual Hospice Room PE469, One Morley Ave. Winnipeg, MB R3L 2P4  
**Online resource.** | **The website features a long list of palliative care and hospice topics.**  
**A “programs and services link” provides information on services available in all Canadian jurisdictions.** |
### British Columbia LGBT End-of-Life Resource Inventory

| Government of British Columbia | 1) **For an overview of what is offered in the province of BC**
visit: [http://www2.gov.bc.ca/](http://www2.gov.bc.ca/)  
And enter “care options” into the search function |
<table>
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<tbody>
<tr>
<td></td>
<td>Online resource.</td>
</tr>
<tr>
<td></td>
<td>1) Links will be found to the following resources:</td>
</tr>
<tr>
<td></td>
<td>Home and Community Care.</td>
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<tr>
<td></td>
<td>End-of-life Care.</td>
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<tr>
<td></td>
<td>Residential Care</td>
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<td></td>
<td>Information pertaining to Advanced Care Planning including:</td>
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<tr>
<td></td>
<td>Representation agreements.</td>
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<td></td>
<td>Temporary decision makers.</td>
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<td></td>
<td>Enduring power of attorney.</td>
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<tr>
<td><strong>Nidus: Personal Planning Resource Centre and Registry</strong></td>
<td><strong>Website:</strong> <a href="http://www.nidus.ca/">http://www.nidus.ca/</a></td>
</tr>
<tr>
<td></td>
<td><strong>Email:</strong> <a href="mailto:info@nidus.ca">info@nidus.ca</a></td>
</tr>
<tr>
<td></td>
<td><strong>Phone:</strong> 604-408-7414</td>
</tr>
<tr>
<td></td>
<td>Toll Free: 1-877-267-5552</td>
</tr>
<tr>
<td></td>
<td><strong>Key contact:</strong> Joanne Taylor</td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:info@nidus.ca">info@nidus.ca</a></td>
</tr>
<tr>
<td></td>
<td>1440 West 12th Ave.</td>
</tr>
<tr>
<td></td>
<td>Vancouver, BC V6H 1M8</td>
</tr>
<tr>
<td></td>
<td>Online resource.</td>
</tr>
<tr>
<td></td>
<td>Information regarding:</td>
</tr>
<tr>
<td></td>
<td>Representation agreements.</td>
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<tr>
<td></td>
<td>Enduring Power of Attorney.</td>
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<td></td>
<td>Health care consent.</td>
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<td></td>
<td>Advanced directives.</td>
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<td></td>
<td>Living Wills/ Estate planning.</td>
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<tr>
<td></td>
<td>Adult guardianship.</td>
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<tr>
<td>People's Law School</td>
<td>Website: <a href="http://www.publiclegaled.bc.ca/">http://www.publiclegaled.bc.ca/</a></td>
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<tr>
<td>Speak UP! Start the Conversation about End-of-Life Care</td>
<td>Website: <a href="http://www.advancecareplanning.ca">www.advancecareplanning.ca</a></td>
</tr>
<tr>
<td></td>
<td>To email: via form on website.</td>
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</tbody>
</table>
This section contains a selection of National and International end-of-life resources for those who wish to delve deeper into the issues and explore how peers (including LGBT seniors) are approaching end-of-life planning around the globe. It is important to keep in mind as you peruse these resources that terminology and end-of-life legal issues vary both province-to-province and country-to-country.

1) American Society on Aging – LGBT aging resources clearinghouse:
http://asaging.org/lgbt_aging_resources_clearinghouse

“The LGBT Aging Resources Clearinghouse of the American Society on Aging opens the door to knowledge about lesbian, gay, bisexual, and transgender people ages 50-plus.”

2) Dying Matters (UK):
http://www.dyingmatters.org/

“Dying Matters is a coalition of 30,000 members across England and Wales which aims to help people talk more openly about dying, death and bereavement, and to make plans for the end of life.”

3) End-of-Life Law and Policy in Canada:
http://eol.law.dal.ca/

“On this web site, we look at…questions about end-of-life law and policy in Canada. There’s information about advance directives, potentially life-shortening symptom relief, the withholding and withdrawal of potentially life-sustaining treatment, terminal sedation, assisted suicide, and euthanasia.”
4) International Association for Hospice and Palliative Care:  
http://hospicecare.com/home/  
“At IAHPC we are dedicated to the promotion and development of palliative care throughout the world. Surf our website to learn more about what we do and about palliative care, search our global palliative care directories and find ways in which you can help us achieve our mission”

5) National (USA) Resource Center on LGBT aging:  
http://www.lgbtagcenter.org  
“The National Resource Center on LGBT Aging is the country’s first and only technical assistance resource center aimed at improving the quality of services and supports offered to lesbian, gay, bisexual and transgender (LGBT) older adults.”

6) Quality End-of-Life Care Coalition of Canada:  
http://www.qelccc.ca/  
“The Quality End-of-life Care Coalition of Canada is a group of over 36 national organizations concerned about quality end-of-life care for all Canadians. We believe that all Canadians have the right to die with dignity, free of pain, and surrounded by their loved ones.”

7) SAGE: Services and Advocacy for LGBT Elders:  
http://www.sageusa.org/  
“Services & Advocacy for GLBT Elders (SAGE) is the country’s largest and oldest organization dedicated to improving the lives of lesbian, gay, bisexual and transgender (LGBT) older adults.”
British Columbia LGBT End-of-Life Resource Inventory

8) Senior Pride Network:
http://www.seniorpridenetwork.com

“The Senior Pride Network is an association of individuals, organizations and community groups that share an interest and commitment to expanding programs and services for 50+ lesbian, gay, bisexual, trans and queer people in the City of Toronto and throughout Canada.”

9) World Health Organization – Global Atlas of Palliative Care at the End-of-Life:

“There is increased awareness of the need for palliative care for chronic diseases. However, there remains a huge unmet need for palliative care for chronic life-limiting health problems in most parts of the world. The purpose of this Atlas is to shine a light on the need for palliative care globally and to provide useful information for those wishing to increase access.”

10) Worldwide programs providing a better way to deal with aging:
http://www.programsforelderly.com/

“In short we are interested in programs that make a profound difference in the lives of older adults. All programs are hand selected with careful consideration…Our featured programs help support not only older adults but caregivers, communities, organizations and professionals who interact with seniors.”

* If you are in search of primarily social activities and information regarding general LGBT friendly businesses we suggest visiting one of the following directories: http://www.mydavievillage.com/ or http://gayvancouver.net/ or https://loudbusiness.com/ or http://davievillage.com
**British Columbia LGBT End-of-Life Resource Inventory**

**Glossary**

The following is a list of End-of-Life terminology as used in British Columbia sourced (verbatim) from our provincial government website

For further information explore the provincial website at: [http://www2.gov.bc.ca](http://www2.gov.bc.ca)

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**Adult guardianship/committeeship:** A committee (guardian for an adult) makes decisions for another adult who is not mentally capable of making decisions about his or her own health care and personal affairs, and/or financial and legal affairs. If you become mentally incapable and have not already named someone to make decisions for you, the B.C. Supreme Court may appoint someone to make decisions on your behalf.

**Advance care planning:** Advance care planning begins by thinking about your beliefs, values, and wishes regarding future health care treatment. It is about having conversations with your close family, friends, and health care provider(s) so that they know the health care treatment you would agree to, or refuse, if you become incapable of expressing your own decisions.

**Advanced directive:** An Advance Directive with your instructions for health and personal care that are given to your health care provider, which he/she must follow directly when it speaks to the care you need at the time.

**Assisted Living:** Assisted living services provide housing, hospitality services and personal care services for adults who can live independently and make decisions on their own behalf but require a supportive environment due to physical and functional health challenges.

**Caregiver respite/relief:** Many people receiving home and community care services are assisted by friends and/or family members. Respite services can give family/friend caregivers temporary relief from the emotional and physical demands of caring for a friend or family member, and provide an opportunity to participate in community activities.
**British Columbia LGBT End-of-Life Resource Inventory**

**Enduring Power of Attorney:** An Enduring Power of Attorney where you appoint someone to make decisions about your financial affairs, business and property. An enduring power of attorney will continue even if you become mentally incapable of making decisions.

**Hospice Palliative Care:** Hospice palliative care provides medical services, emotional support, and spiritual resources for people who have illnesses that do not go away and often get worse over time and for people who are in the last stages of a serious illness, such as cancer or heart failure. Hospice palliative care also helps family members manage the practical details and emotional challenges of caring for a dying loved one.

**Long-term residential care:** Long-term residential care services provide 24-hour professional supervision and care in a protective, supportive environment for people who have complex care needs and can no longer be cared for in their own homes or in an assisted living residence.

**Power of Attorney (POA):** A power of attorney is a legal document that appoints another person, called an “attorney,” to deal with your business and property and to make financial and legal decisions on your behalf. A power of attorney can be very specific or very broad. A power of attorney ends if you become mentally incapable.

**Representation Agreement:** A Representation Agreement where you write your instructions and name someone to make your health and personal care decisions if you become incapable.

**Short-term residential care:** Short-term residential care services are provided, usually for less than three months, for people who require care as follows: *Respite care* provides a client’s main caregiver a period of relief, or to provide a client with a period of supported care to increase their independence. *Convalescent care* is provided to clients with defined and stable care needs who require a supervised environment for reactivation or recuperation, usually prior to discharge home, and most commonly following an acute episode of care. *Residential hospice care* is provided to clients who require support with comfort, dignity and quality of life in the final days or weeks of their lives.
Research Methodology

Research Question: What LGBT friendly end-of-life resources exist in the province of British Columbia?

Goal/target outcome: Compile a list of LGBT friendly end-of-life resources for British Columbian older adults.

Initial searches: These were conducted between October and December 2014 by combining terms to describe the population (LGBT, lesbian, gay, bisexual, transgender/ older, senior) with terms to describe the areas of interest (end-of-life planning, advanced care planning, financial planning, independent living, senior housing, retirement community, home care, assisted-living, residential care, health care, palliative care, and hospice).

Operationalization: LGBT “friendliness” was operationalized using three tiers:

1) LBGT Organization: An organization that is developed by and/or for LGBT persons.

2) LBGT Friendly (formal) organization: An organization that openly advertises LGBT friendliness on their website by way of content analysis. An advanced search was employed to examine websites for LGBT friendly content:

i) Visit web pages titled “home”, use the search function and enter the terms: LGBT; GBLT; Gay; Lesbian; Bisexual; Transgender; Sexual orientation.
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ii) Visit web pages within the site titled: Introduction; About us; Mission; Values; Mission Statement; or any like pages where statements of inclusion may be found (e.g. in an Elder Bill of Rights). The Safari browser’s word find function was used to search for the terms: LGBT; GBLT; Gay; Lesbian: Bisexual; Transgender; and Sexual orientation within these pages.

iii) To qualify as an LGBT Friendly (formal) organization, statements of inclusion were specifically directed to LGBT persons and general statements such as “we recognize diversity” were excluded.

3) LGBT Friendly (informal) organization: An “LGBT Friendly (informal)” organization is one that advertises as LGBT friendly on an LGBT directory or is referred as LGBT friendly by an LGBT directory or a service provider with links to the LGBT community. Organizations were designated to be informal when did not openly advertise LGBT friendliness on their websites. This was determined using the advanced search parameters described above.

Results: The result is a 54-item end-of-life planning resource inventory for LGBT British Columbian residents. The key finding was that very little intersection is found among the search parameters pertaining to LGBT persons and end-of-life. Websites that have been designed by and for the LGBT community possessed little information regarding end-of-life planning. Similarly, websites with information pertinent to end-of-life possessed little or no reference to the LGBT community.

Discussion: Employing the methodology described we found fifty-four end-of-life resources for British Columbian LGBT older adults. Resources specifically geared toward end-of-life planning however were scant. As such the goal/outcome of the project was modified to include a second general (no reference to LGBT) end-of-life resource inventory. The purpose of this second inventory was to provide users of the guide with resources to assist them in navigating websites pertinent to end-of-life planning. Being secondary in nature this additional inventory represents only a selection of the non-LGBT end-of-life resources available.